Find the Java Control Panel

Windows 8

Use search to find the Control Panel

- Press **Windows logo key + W** to open the **Search charm** to search settings
  OR
  Drag the Mouse pointer to the bottom-right corner of the screen, then click on the **Search** icon.
- In the search box enter **Java Control Panel**
- Click on Java icon to open the Java Control Panel.

Windows 7, Vista

- Click on the **Start** button and then click on the **Control Panel** option.
- In the **Control Panel Search** enter **Java Control Panel**.
- Click on the Java icon to open the Java Control Panel.
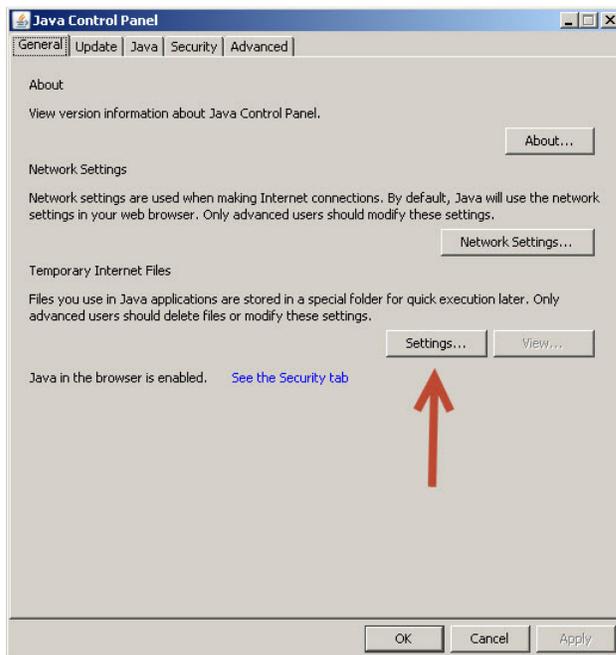
Windows XP

- Click on the **Start** button and then click on the **Control Panel** option.
- Double click on the Java icon to open the Java Control Panel.
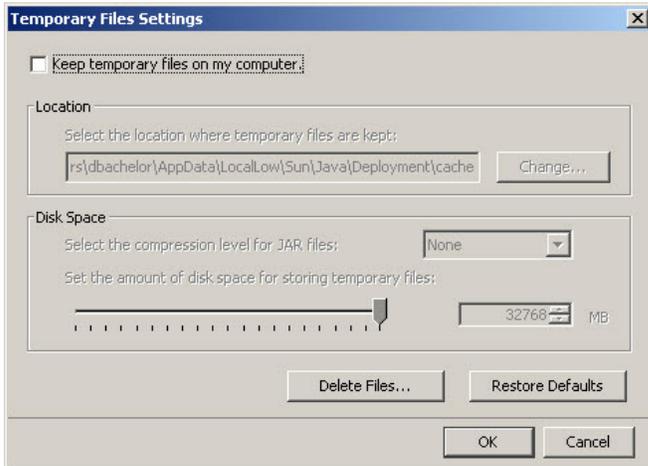
Mac OS X 10.7.3 and above

- Click on **Apple** icon on upper left of screen.
- Go to **System Preferences**
- Click on the Java icon to access the Java Control Panel.

Delete Temporary Files through the Java Control Panel

1. In the Java Control Panel, under the **General** tab, click **Settings** under the Temporary Internet Files section.

2. The **Temporary Files Settings** dialog box appears. Uncheck **Keep temporary files on my computer**. Click **Delete Files** on the Temporary Files Settings dialog.

3. The **Delete Files and Applications** dialog box appears. Check all 3 boxes and Click **OK** on the **Delete Files and Applications** dialog. This deletes all the Downloaded Applications and Applets from the cache.

4. Login to **MyChart** and click on **My Medical Record** then **Test Results**. Click on link to external test results. A pop up to install Java application "ViewTIFF" will appear. Click "**Run**". Test results will now show in pop up box with zoom in, zoom out, print, next page, etc.